

## Terms and Conditions for hiring gowns:

## Quotes:

- 1. All quotes are valid for a period of / days only
- 2. On acceptance of the quote, a purchase/hire order must be signed. The price on the purchase/hire order will be the fixed price.
- 3. Selling and hiring of gowns are done at a first come first serve basis. This also depends on if the gowns are still available in studio, or to order.

## Terms and Conditions to Bride for hiring gowns:

- 1. Extreme care is taken with our dresses. The garment must be inspected by the Bride when collecting. Once the gown leaves our studios we will not take responsibility whatsoever.
- 2. The gown is rented as is. Should you wish to alter the gown to fit your body it will be done on the bride's expense
- 3. A safety deposit of R1, 500.00 will be required in EFT before you collected the gown. The deposit will be reimbursed once we have cleaned the gown and no major flaws, tears, burns or any stains are on the gown. This will be payable within 7 working days.
- 4. The bag and the hanger accompanying the hired articles must be returned or a charge will be made to the customer.
- 5. All garments will be collected only in the week of the wedding.
- 6. The gown will be returned within two days after the wedding. R500.00 will be deducted for every day the gown is late.

- 7. On cancellation of the order no money will be refunded on rental gowns. This is a loss of income to the store does not matter if the dress was paid in full
- 8. It is the bride's responsibility to ensure the garments are returned to Lamei Couture in good order and in time.
- 9. Alterations should be done in such a way that it does not permanently alter the dress and can be undone to enable the dress to go back to its original state.
- 10. The bride is responsible for the gown from the time it leaves our studio until the said gown is returned.
- 11. Should you want to rent a gown that needs to be ordered or custom made from the catalogue the Standard Terms and Conditions apply!
- 12. When you do order a gown from the catalogue and you have not seen the colour that you have ordered it in, Lamei Couture do not take responsibility if you are not happy with said colour. Please bear in mind that with certain fabrics the colour of the gown might be a shade lighter or darker.
- 13. When ordering a gown from the custom catalogue the standard time will be 10 weeks unless prior approval has been given for any rush order.
- 14. When your wedding gets cancelled or it is postponed you will lose your money and no refunds will be given. Refunds will only be given on cancellation within 7 days of signing the contract and for rush orders cancellation of a 24hr period.
- 15. Hoop or petticoat hire is not included in the rental price.

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Signature		Date	