



## Terms and conditions:

Lamei Couture is an online boutique and do not keep dresses in stock to view or fit. All our dresses are custom made to you exact measurements provided by yourself. Lamei Couture will not be held responsible for wrong measurements and order details submitted by clients and have a strict **as is, no return policy**.

Your dress will fit perfect if you take your measurements correct. We advise that a professional take your measurements to avoid disappointment.

Custom tailored items like wedding gowns may take up to 6-12 weeks to tailor on top of a 2-3 days delivery time. Dresses that are tailored according to model pictures or google picture will be 95% similar to actual product, where as dresses found on our website or facebook page will look 100% the same.

Dresses that are posted on our facebook page are all actual photos of dresses made by us.

Once a custom made dress is completed you will receive a on site photo to visually confirm that everything is in order. Once your confirmation has been received the dress will be shipped immediately and there will be no returns or alterations after this point in the process. Any alterations that the client may need after confirmation will not be the responsibility of Lamei Couture. No veils or petticoats are included in the price unless stipulated otherwise.

Dresses will be couriered Door-to-Door.

Courier will be billed extra on your quote. We will not be held accountable for strikes or slow service by couriers.

Prices are subject to change without prior notice, changes in orders will have to be discussed prior to payment.

All items must be paid in full before the order will be processed.

A 60% deposit can be made by prior arrangement with us.

No exchanges will be made on merchandise that has been altered.

No exchanges on special orders or sale items.

No refunds on custom made dresses.

If you feel you don't agree with our terms and conditions, please refrain from utilising our service.

Thank You...